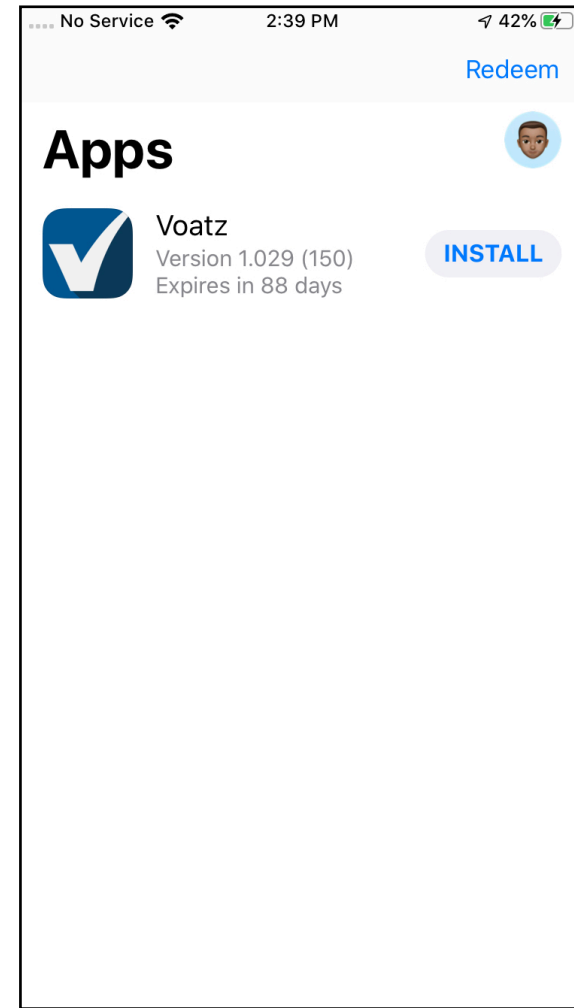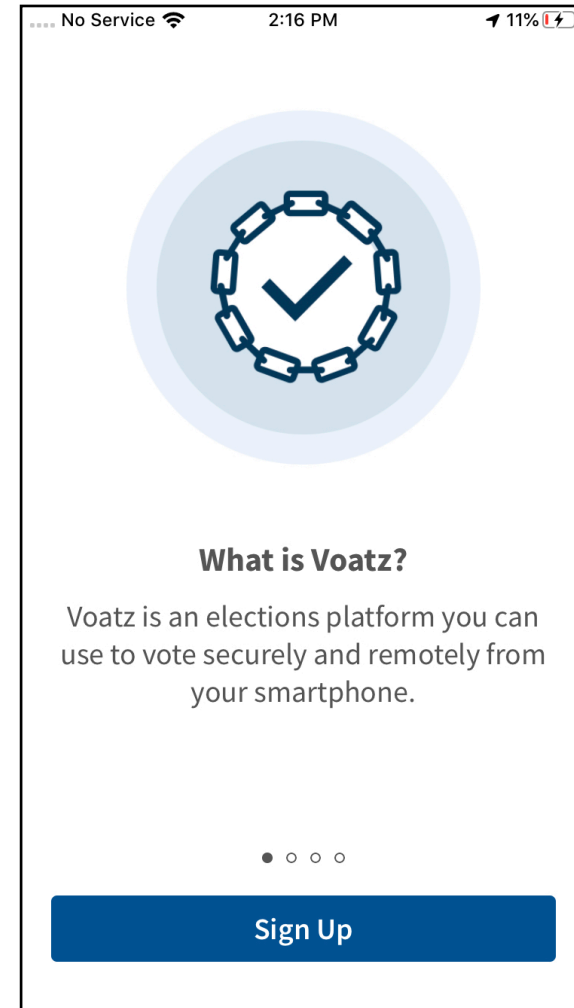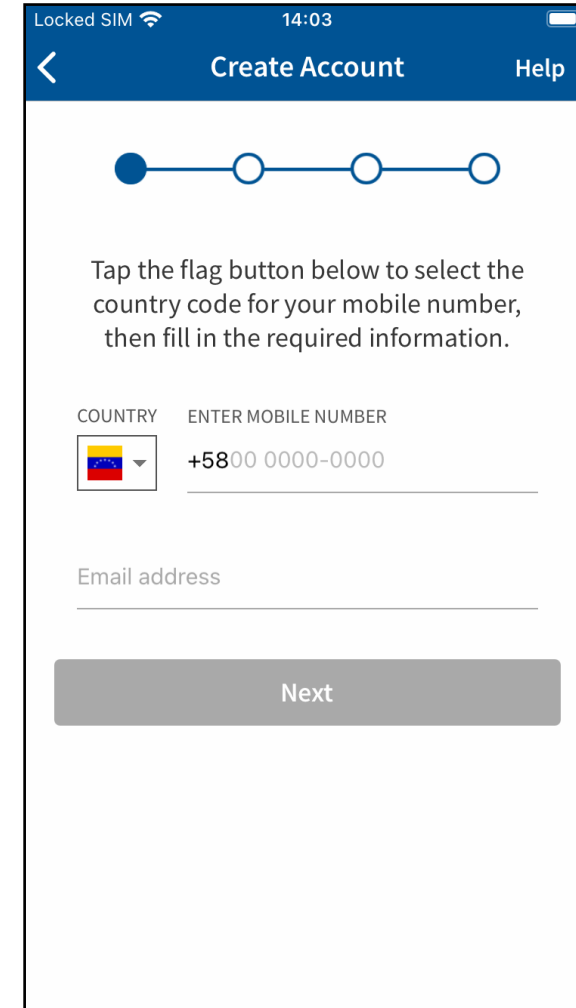# Voatz

# Instructions

**1**



Download the Voatz app to your phone. (IOS 12.4+ or Android 8.0+ is required.)
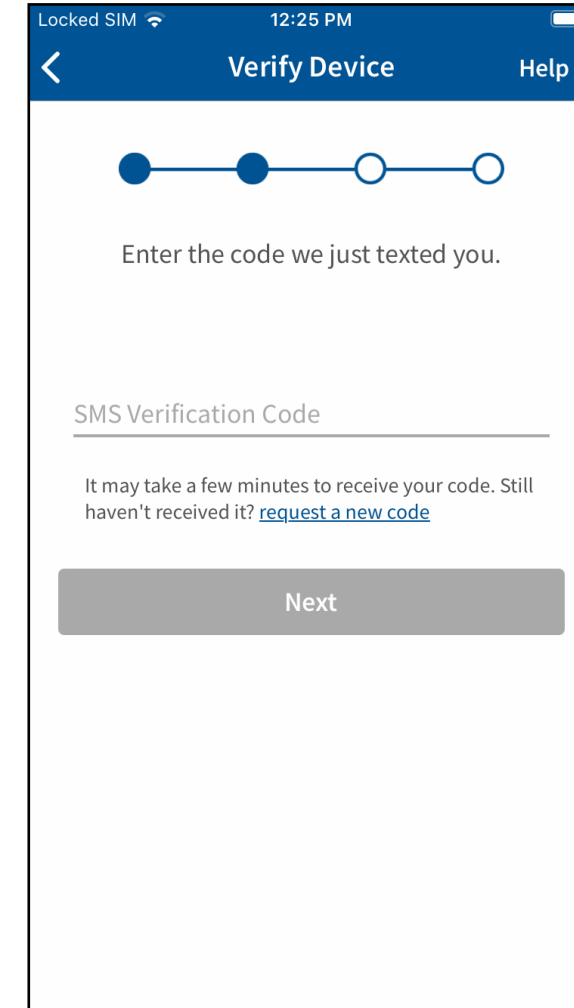
**2**



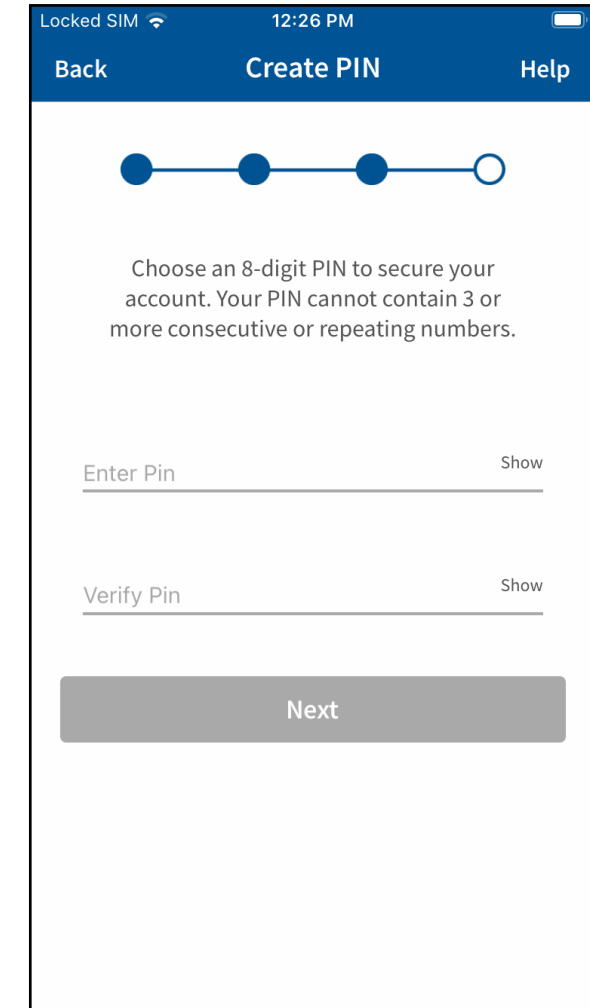Tap *Sign Up*. Make sure you have a strong and secure internet connection.

**3**



Enter your preferred mobile number and email address.
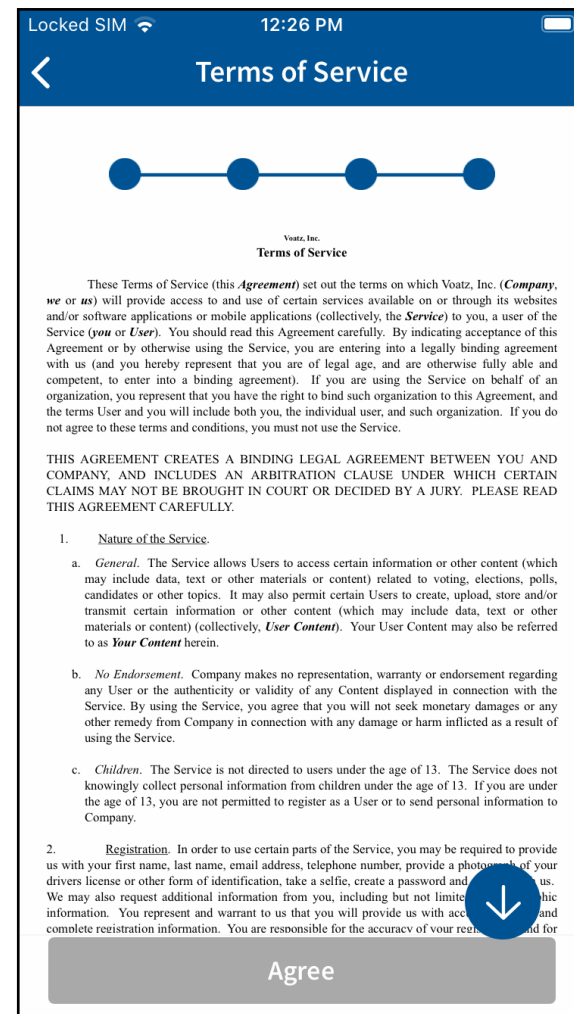
**4**



Verify your mobile number by entering the SMS code you receive.

**5**



Follow the instructions on your device to create a Voatz PIN that you'll remember (Android phones require 12 digits). It cannot contain 3 or more sequential (678) or repeating (333) numbers.

**6**



Scroll through the Terms and tap *Agree*.

**7**
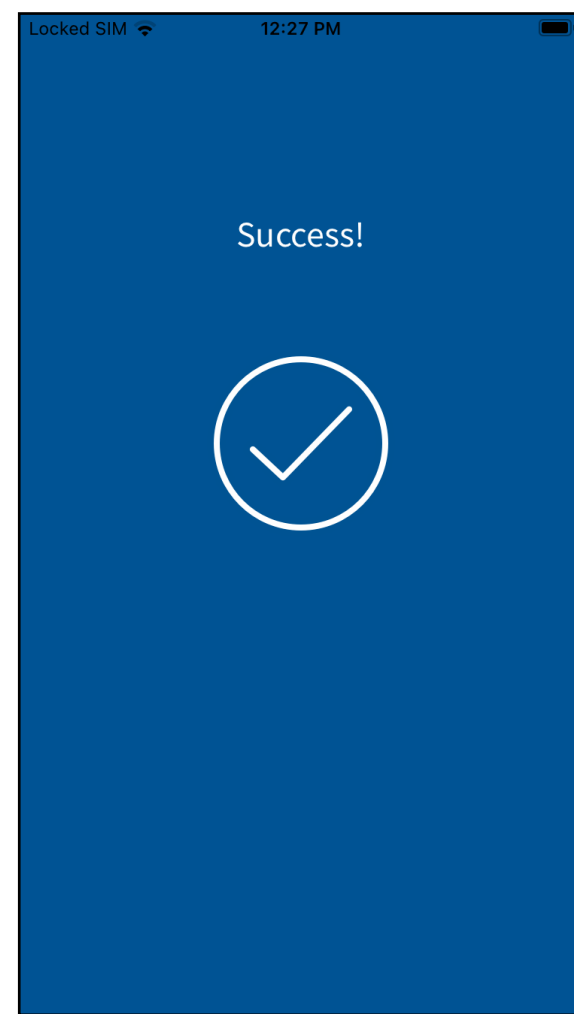


You have successfully signed up for Voatz!

**8**



Log in with your phone's Touch ID, Face ID, or the Voatz PIN you created.

**9**



Tap *Verifications* to begin the verification process.

**10**



Have your National ID ready and tap *Identity*.

## 11

Locked SIM 12:41 PM

**Identity Verification**

Scan a government-issued photo ID if required by your jurisdiction.

*Not yet verified.*

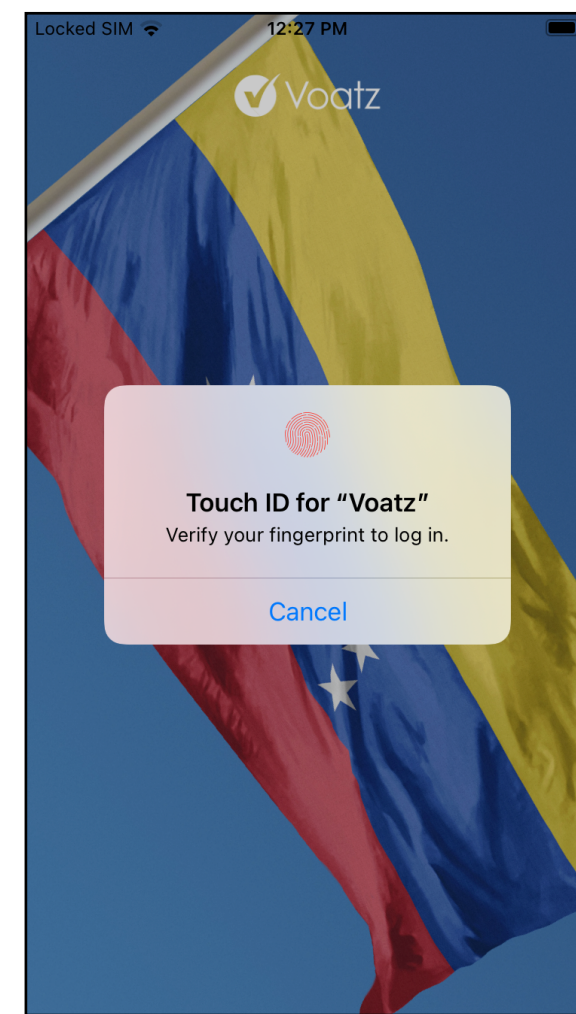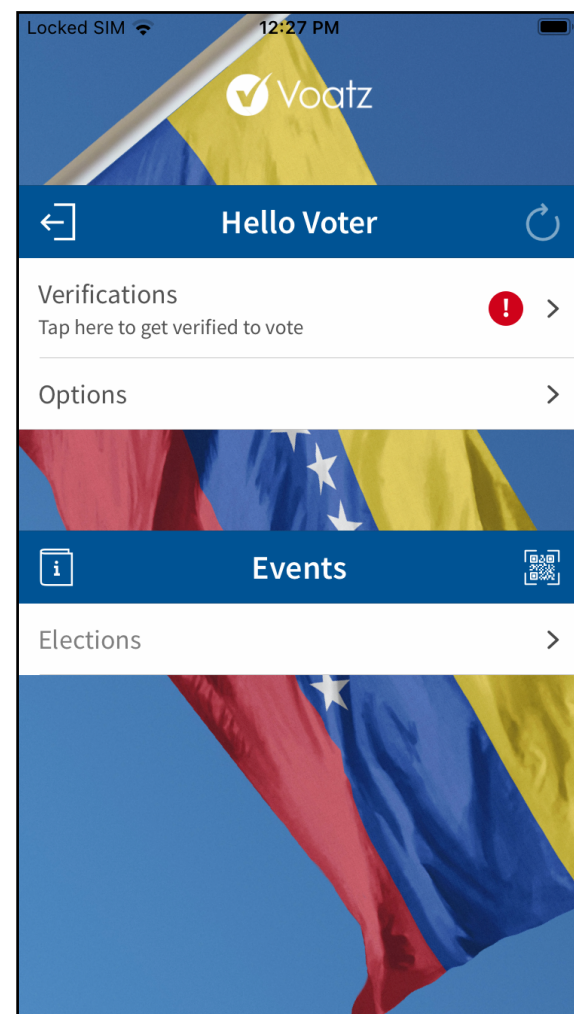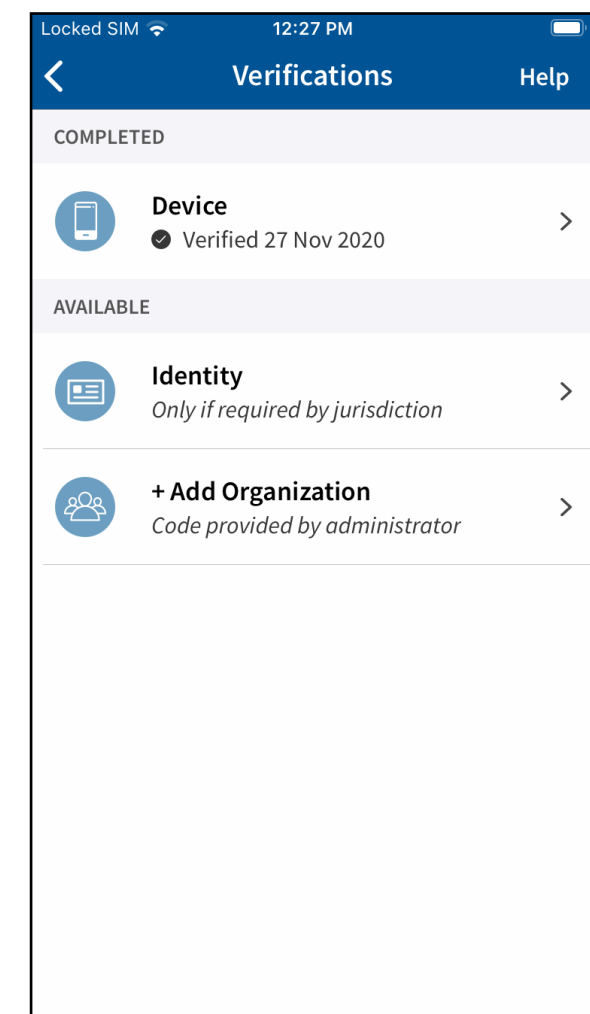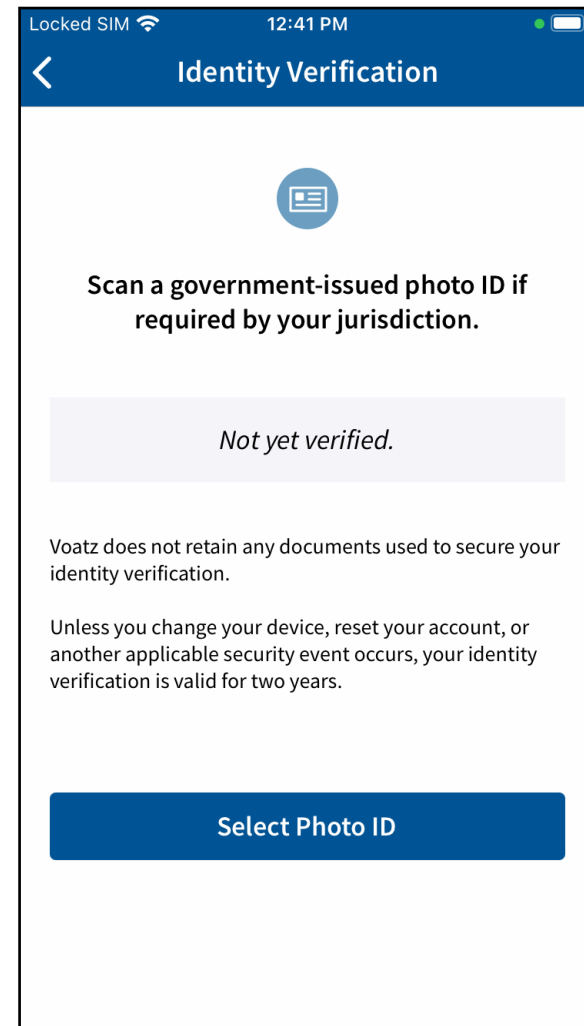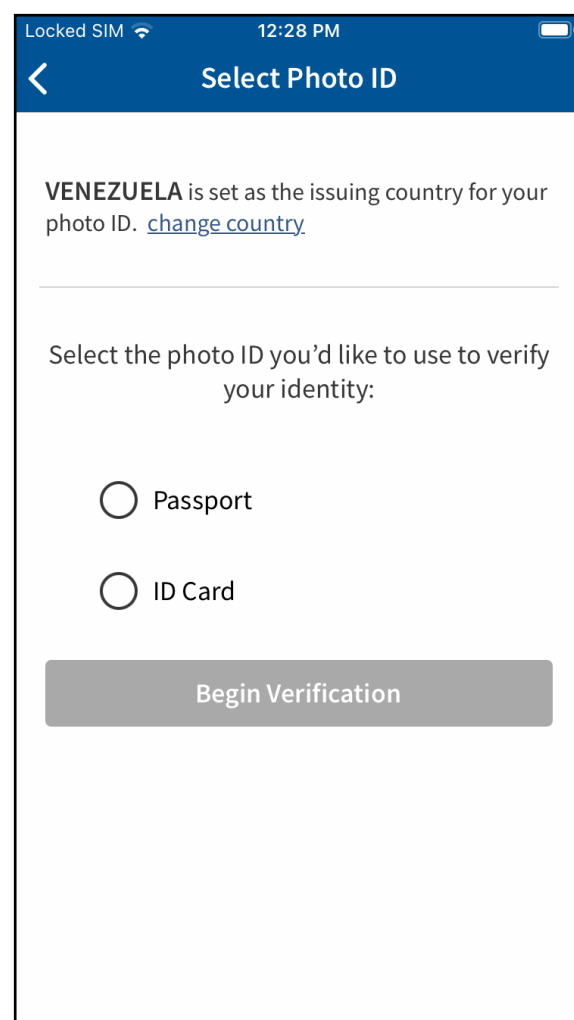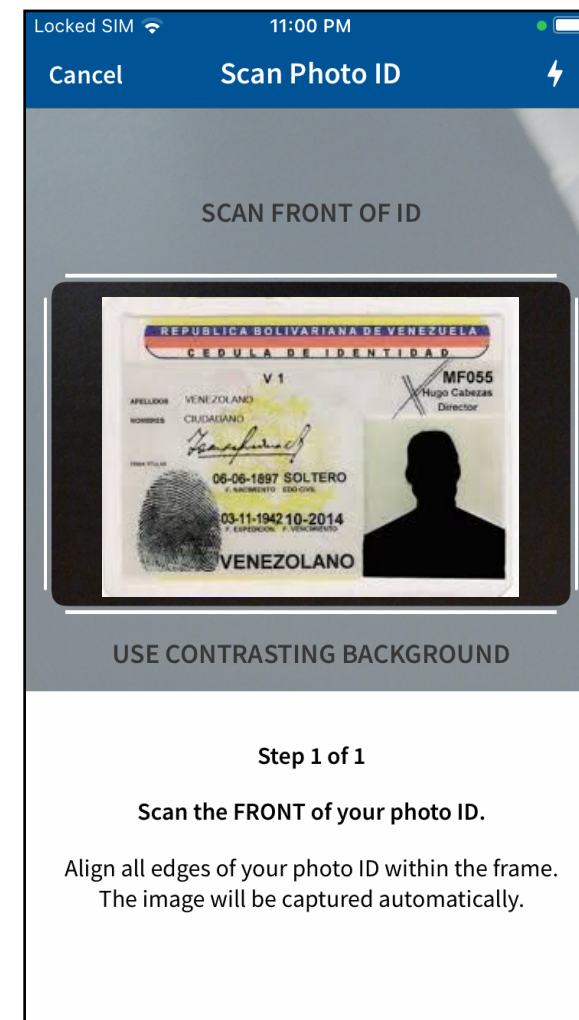Voatz does not retain any documents used to secure your identity verification.

Unless you change your device, reset your account, or another applicable security event occurs, your identity verification is valid for two years.

**Select Photo ID**

Tap *Select Photo ID,* then *Continue.*

## 12

Locked SIM 12:28 PM

**Select Photo ID**

**VENEZUELA** is set as the issuing country for your photo ID. change country

Select the photo ID you'd like to use to verify your identity:

○ Passport

○ ID Card

Begin Verification

Choose the type of government-issued ID you'd like to scan and tap *Begin Verification.*

## 13

Locked SIM 11:00 PM

Cancel **Scan Photo ID**

SCAN FRONT OF ID

USE CONTRASTING BACKGROUND

Step 1 of 1

Scan the FRONT of your photo ID.

Align all edges of your photo ID within the frame. The image will be captured automatically.

Follow the instructions on the screen to complete the process. Make sure your scan is on an opaque surface.

## 14

Locked SIM 4:12 PM

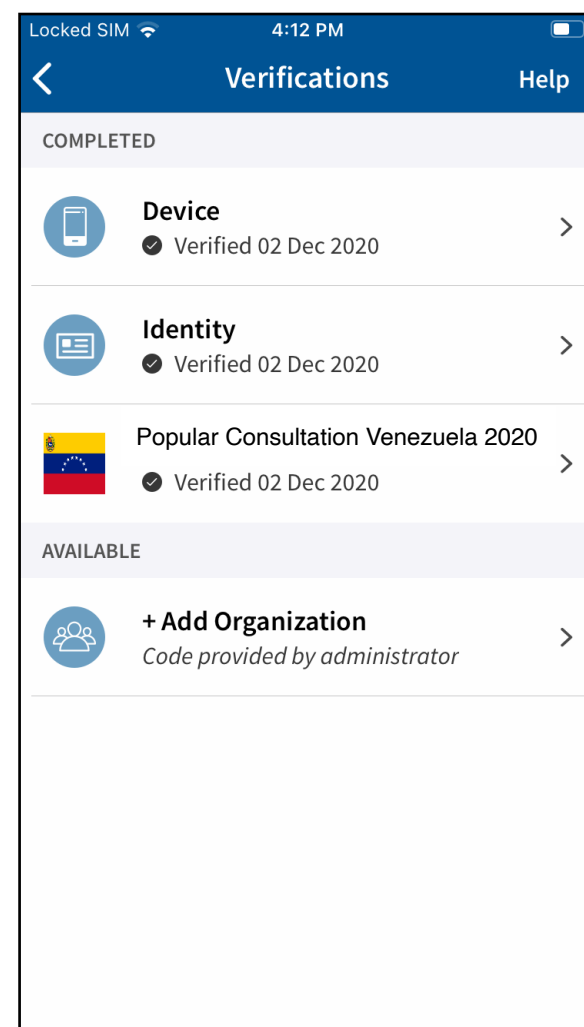**Add Organization**

Please enter the following information:

VOTER ID
11111111

LAST NAME
Suárez

FIRST NAME
Juana

BIRTH DATE
1970-01-11

**Verify**

If you have any problem with your verification please contact
support@voatzsupport.zendesk.com
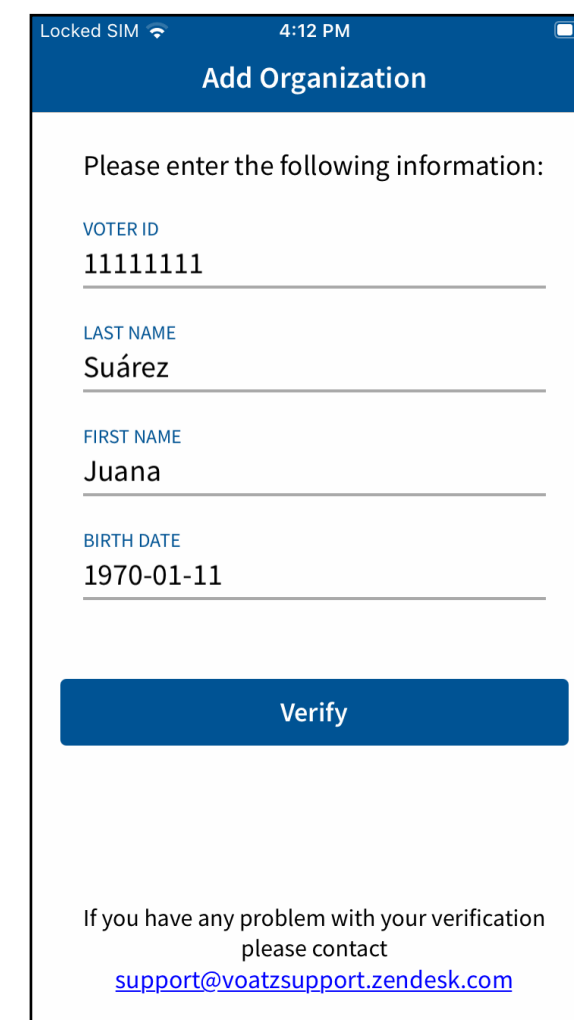
Next, enter your First Name, Last Name, Date of Birth, and National ID Number to verify your identity.

## 15

Locked SIM 12:49 PM

**Identity Verification**

Scan a government-issued photo ID if required by your jurisdiction.

**Verification in Progress**
Your ID is being verified. This process usually takes a few minutes, but may take 1-2 business days.

**OK**

If your verification status is still pending after 48 hours, please contact us.
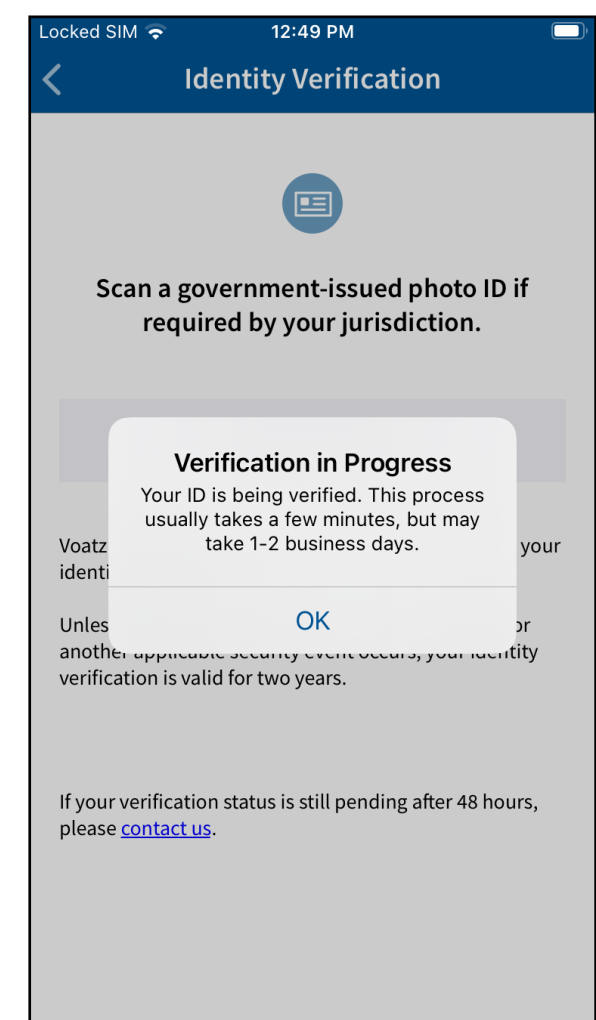
You have successfully uploaded your information. You'll receive confirmation that the verification process has begun. The process usually takes a few minutes, but may take 1-2 business days.

## 16

Locked SIM 4:12 PM

**Verifications** Help

COMPLETED

**Device**
✓ Verified 02 Dec 2020

**Identity**
✓ Verified 02 Dec 2020

**Popular Consultation Venezuela 2020**
✓ Verified 02 Dec 2020

AVAILABLE

**+ Add Organization**
*Code provided by administrator*

You're now verified! Tap the back arrow in the upper left to return to the home screen.

## 17

Locked SIM 4:12 PM

**Voatz**

**Juana Suárez** ↻

Verifications

Options

**Events**
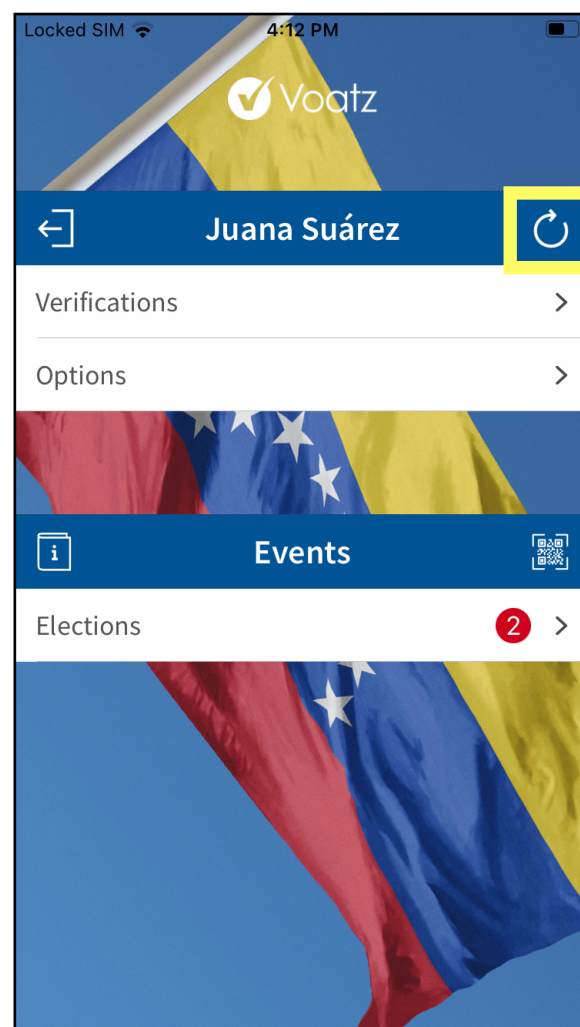
Elections ② >

Press the Refresh button in the upper right and you're ready to vote. Tap *Elections* to get started.